



CONTACT

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EXPERTISE

Agile methodologies

ARIA

Assistive Technology

Design and execution of accessibility training

HTML and CSS

Mobile and desktop accessibility

Project leadership and coordination

Usability research and analysis

UX and inclusive design

WCAG 2.0 and 2.1

VPATs and Support Statements

EDUCATION

University of Michigan
Graduate School of Information
M.S.I. Human-Computer Interaction

Cornell University
B.A. Archaeology, Art History

EXPERIENCE

Manager, Accessibility Services

Oct 2018 - present

Level Access

- Lead a team of consultants and analysts in conducting manual, automated, and functional accessibility assessments of websites, apps, and other digital products.
- Principle accessibility consultant for enterprise level clients.
- Work with clients to develop and execute usability studies with diverse participants representing a spectrum of disabilities.
- Develop and lead customized in-person and remote accessibility training for developers, designers, QAs, and business executives.

Sr. Accessibility Consultant

Jan 2018 - Oct 2018

Level Access

- Served as accessibility project lead for a wide variety of clients from the boutique level to fortune 500 companies, consulting on accessibility issues and UX and design optimization.
- Conducted manual, automated, and functional accessibility assessments of websites, apps, and other digital products.
- Worked closely with and supported clients through the remediation process.

Accessibility Specialist

May 2016 – Jan 2018

Simply Accessible

- Conducted manual, automated, and functional accessibility assessments of client products.
- Collaborated with clients to build strategies around sustainable accessibility programs.
- Consulted on accessibility and inclusive design at all stages of product design and development.
- Worked with clients to develop and execute usability studies with diverse participants representing a spectrum of disabilities.
- Developed and led customized accessibility training to help clients achieve a more inclusive experience for all of their customers.

Sr. UX Specialist

Mar 2010 - Jan 2016

Elsevier, Inc.

- UX/UI research and design lead for the Clinical Support products.
- Organized and lead accessibility initiatives for health sciences products, including accessibility testing and creating VPATs for products under my oversight.
- Analyzed and applied data from customer feedback and research.
- Organized and grew UX research and design working groups.